CareVoyant
Integrated, Enterprise-scale Platform For Home Care Agencies

CareVoyant is an integrated enterprise-scale software platform for Home Care Agencies providing home-based services – Private Duty Nursing, Private Duty Non-Medical Personal Care, Home and Community Based Services (HCBS), Home Health, Pediatric Home Care, and Outpatient Therapy – under ONE Patient, ONE Employee Record making it the Single System of Record.

As Home Care Agencies are forced to do more with less, CareVoyant provides unique tools to optimize resources, improve quality of care, operational efficiency and agency bottom line.

Bring Operational Efficiency to Your Organization with Advanced Features:

- Intake – One patient – Multiple Services
- Manage Authorization and Plan of Care
- Intelligent Scheduling – Shifts, Visits
- Manage Shift offers, Shift Differentials, Overtime
- Integrated authorization, scheduling, and billing
- Advanced Clinical Documentation
- Integrated with Scheduling & Care Plan
- Electronic MAR, TAR, Care Flow Sheet
- Create POC and OASIS from assessments
- EVV and Aide documentation using CV Mobile
- Comprehensive Revenue Cycle Management - Billing and A/R
- Robust Reports and Dashboards
- Payroll and GL Interface
- eFax and Care Coordination

PRIVATE DUTY NURSING
- Advanced Shift-based scheduling with intelligent matching
- Scheduling integrated with intake and authorization
- Clinical Documentation Advance- eMAR, eTAR, Electronic Care Flow Sheet
- Clinical Alerts for recurring measurements
- Handles complex billing requirements

PRIVATE DUTY NON-MEDICAL PERSONAL CARE & HCBS
- Advanced Shift-based scheduling with intelligent matching
- Scheduling Integrated with authorization, documentation and billing
- EVV using CV Mobile and Telephony
- Standard integration with state EVV aggregators
- Handles complex billing requirements

HOME HEALTH
- Integrated Intake, POC, Scheduling and Billing
- Detailed Mobile Clinical documentation
- Create OASIS/485 from SOC or Recert assessment
- PDGM Manager/Monitor to manage PDGM Episodes
- eFax and Care Coordination

CareVoyant
Integrated Software for Healthcare

Features

Intake Admission
- ONE Patient Record for one or more home-based services
- Consolidated clinical & financial records under ONE patient record for multiple lines of service
- Track historical clinical and financial information with multiple admission records
- No redundant data entry

Service Authorization/Plan of Care
- Manage Insurance, Medicaid or Managed Care Service Authorizations
- Establish Insurance Authorization and Physician Plan of Care
- Establish PPS Episodes for Medicare and Medicare Advantage
- Linked to Scheduling, Clinical, and Billing
- Prevent scheduling outside of Authorizations

Schedule
- Schedules are integrated with authorizations and billing ensuring compliance
- Easy to use schedule views to manage schedules
- Create and manage Schedules by Hour, Shift, or Visit
- Manage Shift Offers, Split Shifts, Shift Differentials, and Overtime
- Monitor shifts/visits & exceptions in real-time

Clinical and Point of Care
- Integrated with Intake, Order Entry, Care Plan, Scheduling & Billing
- Document Medication Administration (eMAR) and Treatment Administration (eTAR)
- Document continuous care using Electronic Care Flow Sheet
- Provide alerts to document measurements-Vent Settings, Seizure Observation Logs, etc.
- Create OASIS and Plan of Care (485) from assessments

Billing and Accounts Receivable
- Manage disparate billing requirements for Medicaid, Medicare, Insurance and Private Pay
- PDGM Manager and PDGM Monitor for Medicare Billing
- Create claims in 1500, UB04, or Paper Invoice format and send patient statements
- Use Claim Scrubber to send clean claims and reduce collection time & efforts

Reporting/Dashboards
- Robust library of Clinical, Financial, Scheduling, & Census reports for reporting requirements
- Proactively monitor key performance indicators by organizing information on one screen
- Group and assign charts as dashboards by user or user role
- View key metrics in a timely manner and take corrective action

Productivity Tools
- Optimize travel expenses with CV Miles
- HIPAA Compliant Secure Messages
- Family and Employee Portal
- Events & Alerts
- eFax and Care Coordination
- Payroll and Accounting integration

CV Mobile
- Streamline Aides/Personal Care delivery to patients
- Clock In, Clock Out and Document services (tasks) provided
- Electronic Visit Verification (EVV) using GPS
- Integrated with Aide Care Plan, Scheduling, Clinical Notes, Billing & Payroll

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"CareVoyant is different because they care."

They care about our needs; our programs and they are willing to work to make sure that CareVoyant fits that need. They understand our needs and our customer needs. At Optimae, we have Home Health, Behavioral Health, Community Services, and Nursing Home. CareVoyant is able to fit in all the programs and run them through a single billing system.

— **Susan Martin, COO, Optimae Life Services**

★★★★★

Our Customers Love Us

Read the Reviews on G2.com

Easiest To Do Business With — SUMMER 2022

Home Health Care Software and Medical Billing — **Leader** — SUMMER 2022

Private Duty and Mid-Market Home Health Care — **High Performer** — SUMMER 2022

Users Love Us