



Manage the demanding scheduling, authorization, billing, and EVV requirements of your

Private Duty Non-Medical Personal Care Services with CareVoyant

CareVoyant is an integrated, enterprise-scale software platform that handles unique requirements for Private Duty Non-Medical Personal Care Home Care agencies providing non-medical, personal care, or HCBS services. CareVoyant is the most advanced shift-based scheduling and task documentation software with Electronic Visit Verification (EVV) and standard interface to EVV Aggregators.

Bring Operational Efficiency to Your Organization with Advanced Features:

- Intake - ONE Patient - Multiple Home-Based Services
- Integrated authorization, scheduling, and billing
- Advanced hourly scheduling with intelligent matching
- Publish available shifts through Employee Portal
- Manage shift offers, shift differentials, and overtime
- Aide documentation integrated with schedules and care plan.
- EVV and Aide documentation using CV Mobile
- Standard EVV Interface with State Aggregators
- Comprehensive Revenue Cycle Management - Billing and A/R
- Comprehensive Reports and Dashboards
- Payroll and GL Interface
- eFax and Care Coordination

Solution Highlights

- Most advanced shift-based scheduling for Private Duty Non-Medical Personal Care
- GPS based Electronic Visit Verification (EVV) options with CV Mobile
- Capture clock in-out time and document tasks at the point of care based on Aide Care Plan
- Real-time alerts for missed tasks
- Authorization integrated with scheduling and billing for compliance
- Medicaid, Insurance and Private Pay Billing
- Improves Operational Efficiency by significantly reducing workarounds for billing and payroll
- Standard interface with state EVV Aggregators

Handle additional Home-based services - Private Duty Nursing and Home Health using ONE Software.

Features



Intake Admission

- ONE Patient Record for one or more home-based services
- Consolidated clinical and financial record under ONE Patient for all home-based services'
- Real-Time and Batch Eligibility Verifications
- No redundant data entry



Service Authorization/Plan of Care

- Manage Insurance, Medicaid or Managed Care Service Authorizations
- Service Authorization linked to scheduling, clinical, and billing
- Prevent scheduling outside of authorizations
- Prevent billing without approved authorizations



Scheduling

- Create and Manage schedules by hour, shift, or visit with multiple schedule views
- Manage Shift Offers, Split Shift, Shift Differential, and Overtime.
- Intelligent Matching by distance, availability, skills, patient preferences, etc.
- Prevent scheduling errors through configurable validations.



Clinical and Point of Care

- Use CV Mobile for task documentation and EVV
- Complete initial assessments and create an Aide Care Plan
- Real-Time Alerts for missed Shifts, Tasks, or Measurements.
- Real-time availability of Aide Care Plan changes at the point of care



Billing and Accounts Receivable

- Manage disparate billing requirements for Medicaid, Insurance, and Private Pay.
- Create claims in 1500, UB04, or Paper Invoice format and send patient statements
- Use Claim Scrubber to send clean claims and reduce collection time & efforts
- Robust financial reporting and dashboards to analyze financial performance



Reporting/Dashboards

- A robust library of Clinical, Financial, Scheduling, and Census reports meeting reporting requirements
- Assign reports by User or User Role
- Schedule reports to run and be delivered to selected users and field staff
- Save reports as PDF, CSV, Excel, TIFF, or XML files



Productivity Tools

- Optimize travel expenses with CV Miles.
- HIPAA Compliant Secure Messages.
- Family Portal
- Employee Portal
- Events & Alerts
- eFax and Care Coordination
- Payroll and Accounting Integration



Electronic Visit Verification (EVV) and CV Mobile

- Streamline Aides/Personal Care delivery to patients.
- Clock-In, Clock-Out and Document services (tasks) provided
- Electronic Visit Verification (EVV) using GPS
- Standard Interface with state EVV Aggregators

“Great software for Private Duty medical and personal care”

EVV features, scheduling and clinical records. Improved collections, better workforce utilization, improved profitability. All records in one software

- A Leading Home Care Agency



Our Customers Love Us

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Home Health Care Software and Medical Billing

Private Duty and Mid-Market Home Health Care

